

RACHEL GANNON

ASSOCIATE CASE MANAGER



A highly experienced and skilled case manager, Rachel specialises in the case management of adults following catastrophic injuries including brain injuries, spinal injuries, injuries and complex orthopaedic injuries including amputations.

Rachel is also an experienced medico-legal expert for care, case management and occupational therapy.



07738126011



rachel.gannon@
beaconcasemanagement.com



Beacon Case Management Ltd
Victoria House, 29 Victoria Rd,
Horwich, Bolton BL65NA



beaconcasemanagement.com

ABOUT RACHEL

Rachel is an occupational therapist working as a case manager, with over 16 years' experience in the delivery of rehabilitation. She is passionate about the provision of cost-effective and collaborative rehabilitation, to restore an individuals independence and quality of life.

Her clinical area of expertise is the case management of clients who have sustained complex and life changing injuries, including brain injuries, spinal injuries, complex orthopaedic injuries and amputations.

Rachel has a specialist interest in brain injury management, she has worked with a variety of clients from minimally conscious states, through to high functioning individuals, in supporting them to develop a meaningful and purposeful life. She has extensive skills in neuro-rehabilitation, the management of challenging behaviour, ensuring that risk management and the safeguarding needs of the individuals are central to her practice. Rachel consistently works within the principles of the Mental Capacity Act.

Rachel uses her knowledge base to undertake comprehensive assessments, to develop effective rehabilitation and support packages which are tailored to the individuals needs and goals. Managing multi-disciplinary and support teams is central to her practice, to ensure collaborative working to meet the client's needs, no matter how challenging.

CLINICAL SKILLS AND EXPERIENCE

- The provision and co-ordination of comprehensive assessment, rehabilitation programmes and support packages.
- Effective communicator and skilled in liaising across different professionals, from multi-disciplinary teams and legal professionals.
- Works closely with Deputies for the Court of protection, as well as managing best interest decisions and safeguarding.
- Skilled in the recruitment and management of directly employed support staff.
- Co-ordinating support and care packages to enable an individual to have a safe, sociable, purposeful and active lifestyle in which they remain as active as possible.
- Skilled at exploring an individual's ability to return to work, liaising with employers and educational facilities.
- Supporting an individual to engage in meaningful employment.
- Confident in report writing, with strong organisational and managerial skills.
- Integrating families into the rehabilitation journey and developing lifestyle goals.

WORK EXPERIENCE

2014 -Present - Care Expert: Jacqueline Webb & Company Ltd

Preparation of care, case management and occupational therapy medico-legal reports and associated expert witness work. An organised, reliable and hardworking therapist who works well under pressure. Highly experienced chair person, frequently facilitating team meetings and case conferences. Written documentation is completed to a high standard and formulating and submitted detailed and accurate reports.

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Recently attended CPD Training Events

Webinar – Integrated management of amputees, treatment and outcomes. 21.01.21

Webinar – Traumatic elective amputations, rehabilitation and beyond. 14.08.20

An Update on Vegetative & Minimally Conscious State. 18.06.20

Sing from the same song sheet. 23.01.20

Case Managing with Curiosity & Creativity, planning the best personal care. 03.12.19

Leading on Adult Safeguarding. 11.09.19

Stewarts Law Case Managers Seminar. 11.07.19

Capacity to Engage in Social media. 13.06.19

Qualifications and memberships

BSc (Hons) Occupational Therapy, University of Liverpool (2005).

British Association of Occupational Therapists (BAOT).

Health and Care Professions Council (HCPC).

Case Management Society UK (CMSUK).



WORK EXPERIENCE

2016-2021 Case Manager: Rehab Without Walls

Fulfilling the complex rehabilitation and care needs of people following traumatic brain injuries, spinal injuries and other complex injuries, by delivering superior case management input to assure the client meets their goals and improves their quality of life.

Preparing and implementing individualised treatment plans by evaluating the need for case management, care, support, and rehabilitation. Devising and executing effective risk management strategies to eliminate potential health and wellbeing risks.

Performing various HR operations, such as recruitment, training, mentoring, and guiding support workers. Effectively working in collaboration with services from the statutory and independent sectors.

2012-2016 - Case Manager: Corpore

Proving case management to clients who had sustain life changing injuries.

Supported clients with a range of injuries, including brain and spinal injury, amputations, and complex orthopaedic injuries. Creating treatment plans to meet their needs and adjusting recommendations, as functional gains as made.

Support clients to either return to work or engage in meaningful employment.

Recorded and maintained accurate reporting of a client's progression through the rehabilitation process.

2012 - Locum Occupational Therapist – Discharge Planning: Liverpool Heart and Chest Hospital

2010-2012 - Band 7 Occupational Therapist – Chronic Obstructive Pulmonary Disease (COPD) and Rehab. Knowsley Integrated Partnership

2007-2009 - Band 6 Occupational Therapist – Orthopaedics and Neurorehabilitation. Knowsley Integrated Partnership

2005-2006 - Band 5 Occupational Therapist – Stroke Rehab, Neuro, Ortho, Acute Medicine and Intermediate Care. Knowsley Integrated Partnership