

LINSEY JAMIESON

SENIOR CASE MANAGER



Linsey, a dedicated Case Manager since September 2016 has consistently achieved positive outcomes for clients. From sustainable work to independent living skills, she excels in high-quality documentation, managing cases, and leading care teams, displaying a person-centered approach and adeptness in handling complex client needs.



linsey.jamieson@
beaconcasemanagement.com



Beacon Case Management Ltd
Victoria House, 29 Victoria Rd,
Horwich, Bolton BL65NA



beaconcasemanagement.com

ABOUT LINSEY

Linsey has been a full-time Case Manager since September 2016.

During her years as a Case Manager, Linsey has played a fundamental role in ensuring successful outcomes for her clients such as achieving sustainable work outcomes, developing independent living skills, obtaining the right support to be successful in education, securing suitable accommodation and planning holidays abroad and in the UK.

Linsey often receives high praise from her clients and their families, relating to her calm, professional and steadfast approach to managing complex situations.

Linsey's skills and experience include:

- Completing client documentation to a high standard, including Initial Needs Assessment reports, care plans, update reports and risk assessments.
- Working on litigated and settled cases, working closely with Court of Protection teams, on both single and joint instruction cases.
- Experienced in managing large, directly employed care teams, and following CQC guidance and best practice recommendations.
- Skilled in managing large multi-disciplinary teams and maintaining excellent communication with all involved parties.
- Working in a person-centred manner and understanding how client's needs will develop and change over time.
- Experience working with clients with limited communication, users of AAC and clients with multiple and complex disabilities.
- Skilled manager, with an approachable manner and a pro-active and creative approach to problem solving.
- Well-equipped to support children and adults, particularly those transitioning between different education settings, new accommodation or into voluntary or paid work.

Prior to becoming a Case Manager, Linsey worked at National Star College in Cheltenham, a specialist residential college for young adults with complex disabilities for 7 years. Here she co-ordinated personalised learning programmes for students, setting and reviewing life skills, education and therapy goals in conjunction with long term aims. Her role also involved liaising with external stakeholders, including funders, social services, vocational services, FE colleges, families and housing providers.

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Recent Training Completed In 2023:

- Adult Safeguarding
- Child Safeguarding
- Fire Safety
- First Aid
- Infection control
- Moving and Handling
- Fatigue Management in relation to brain injury

The students had a wide range of complex disabilities, including young people with traumatic brain injuries, multiple disabilities, mild to severe learning difficulties, co-existing mental health difficulties and life limiting conditions.

Linsey has an excellent understanding of statutory services, access to education, developing 'Education, Health & Care Plans', and adapting educational provision to meet the needs of a child or adult with a brain injury.

WORK EXPERIENCE

Associate Case Manager (Sept 2016 – present)

National Star College (Sept 2010 – December 2016)

Various roles: Education Facilitator, Personalised Learning Mentor, Senior Personalised Learning Co-ordinator

Secondary School Teacher (Sept 2009 – July 2010)

Boarding House Assistant, International School (Sept 2005 – July 2008)

QUALIFICATIONS

2009 - Post-graduate certificate in Secondary Education (PGCE)

2005 - BA (Hons)