

CHRISTY SIMPSON

DIRECTOR OF CLINICAL EXCELLENCE AND CASE MANAGER



Christy has significant experience as a Registered Learning Disabilities Nurse, working with people that have a brain injury and/or complex needs, within the health care sector in a variety of different settings, including secure hospitals, community and education services.



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ABOUT CHRISTY

Christy is an experienced IRCM Registered Case Manager specialising in the coordination and oversight of rehabilitation and support for individuals with complex acquired brain injuries, working with clients and their families across pre- and post-litigation settings.

Christy graduated from the University of Salford in 2013 with a BSc (First Class) in Nursing and Social Work. Her clinical background as a Registered Learning Disabilities Nurse provides a strong foundation for her case management practice, particularly when working with individuals who have complex health, cognitive, behavioural and psychosocial needs.

Christy takes a person-centred and outcomes-focused approach to case management, working closely with clients, families, support teams and multidisciplinary professionals to understand individual needs and coordinate appropriate input. She has particular experience in developing and reviewing support packages, coordinating complex multidisciplinary teams and ensuring that professional recommendations are translated into effective, practical support.

Christy is approachable and builds positive working relationships with clients, families and professionals. Her open and collaborative communication style enables people to feel listened to and understood, while allowing her to establish trust and work constructively with others, including where there are differing views or complex circumstances. She works to bring together the perspectives of those involved, identify areas requiring further support and help teams develop the skills and confidence needed to provide effective, consistent support.

In her spare time, Christy enjoys running, listening to music and audiobooks, travelling, and discovering new restaurants and coffee shops. Much of her time is also spent keeping up with her two very active boys! When she does get the chance to sit still, Christy enjoys getting lost in a good book, particularly an epic fantasy novel.

CLINICAL SKILLS AND EXPERIENCE

- Experienced in developing and overseeing bespoke rehabilitation and support packages for individuals with acquired brain injury, physical disability and complex health, cognitive, behavioural and psychosocial needs.
- Skilled in coordinating and leading multidisciplinary teams, bringing together the expertise of different professionals to develop a clear, cohesive and client-centred approach.
- Experienced in working systemically with clients, families and support teams, identifying and addressing relationship, communication and team dynamics that may impact on the individual's progress and quality of life.
- Able to provide compassionate and consistent support throughout the litigation and rehabilitation journey, helping clients and families navigate complex circumstances and changes in need.
- Builds strong and trusting relationships with clients, families, professionals and support teams through an approachable, open and collaborative communication style.

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Skills and Achievements

- Safeguarding Level 4 April 2026
- Level 6 Management and Leadership - Salford University 2024
- The Oliver McGowan Training on Learning Disability and Autism 2023
- Safeguarding Level 3 March 2022
- Understanding Autism Level 2, The Skills Network. - May 2018
- Functional Behaviour Analysis course, BILD - April 2017
- Level 5 Diploma in leadership and management, Bury college. - 2014 - 2016
- Mentorship programme, University of Manchester - 2016
- BILD. CITRUS physical intervention and de-escalation, 2015
- BSc First Class, Professional Studies in Nursing and Social Work Learning disabilities. - University of Salford, 2010 – 2013
- Skilled in developing, reviewing and implementing person-centred support plans and risk management strategies, with a focus on promoting safety, independence and meaningful outcomes.
- Passionate about supporting clients to have a voice in their care and rehabilitation, promoting self-advocacy, choice and active involvement in decision-making.
- Experienced in completing comprehensive assessments and producing clear, evidence-based reports to identify and communicate rehabilitation needs, recommendations and outcomes.

WORK EXPERIENCE

July 2021 - Present: Beacon Case Management

Director of Clinical Excellence and Case Manager.

February 2022 - present: University of Salford

Guest Lecturer of the Learning Disabilities Nursing and Social Work Integrated Practice.

February 2018 - 2020: The Skills Network

Freelance Tutor for courses on mental health illnesses and surrounding legislation.

October 2017 - 2019: Clarion UK

Freelance Specialist mentor for adults in higher education with mental health needs.

July 2015 - December 2022: Caritas Services

Deputy Manager across several nursing homes, supporting autistic adults and adults with learning disabilities, acquired brain injury and/or mental health needs.

October 2013 - June 2015: ASC Health Care

Staff Nurse supporting autistic adults and adults with learning disabilities who were detained under the Mental Health Act.

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TESTIMONIALS

"[Christy] has always shown how dedicated [she] is to supporting the team and [my brother] from the moment [she] started working with us. I appreciate there were major gaps in [my brother's] package which [she] soon quickly filled with care and consideration.

With regards to recent events, my husband said to me how pleased he was of the way [Christy] handled the situation and he said how it shows that if we weren't around [my brother] would have someone looking out for him. We both reflected on how it felt so reassuring to us that he would be okay.

Having [Christy] as our case manager has given us hope for the future, [she] has shown us what true management looks like and it is very interesting and eye opening for me to see how a true manager is.

I don't think words could ever explain how truly grateful I am that [my brother] has someone fighting in his corner every step of the way to ensure he is looked after so well."

FAMILY MEMBER OF A CLIENT

"It is a pleasure to work with [Christy] to support our clients, I trust [her] knowledge and experience of dealing with clients with complex needs and challenging family dynamics. I find [her] to always be responsive to our requests and proactive in managing issues that arise, and I would highly recommend [her] to anyone looking for case management services."

EMMA GREEN - SOLICITOR - IRWIN MITCHEL SOLICITORS

"Christy has been an exceptional case manager, demonstrating professionalism, empathy, and excellent organizational skills throughout her work. She has a talent for building positive relationships and always takes a thoughtful and proactive approach to addressing challenges. Her input has consistently made a meaningful difference, and I truly appreciate her dedication and support."

NICKI HOMAYOUNBOD - TEAM LEADER FOR A DIRECTLY EMPLOYED CARE PACKAGE